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8 Counsel for Plaintiff

9 **UNITED STATES DISTRICT COURT**  
10 **NORTHERN DISTRICT OF CALIFORNIA**

11 JOHAN WALLERSTEIN, Individually and on  
12 behalf of all others similarly situated,

13 Plaintiff,

14 v.

15 NETFLIX, INC., REED HASTINGS, AND  
16 SPENCER NEUMANN,

17 Defendants.

**Case No:**

**CLASS ACTION COMPLAINT FOR  
VIOLATIONS OF THE FEDERAL  
SECURITIES LAWS**

**JURY TRIAL DEMANDED**

18 Plaintiff Johan Wallerstein (“Plaintiff”), individually and on behalf of all other persons  
19 similarly situated, by Plaintiff’s undersigned attorneys, for Plaintiff’s complaint against Defendants  
20 (defined below), alleges the following based upon personal knowledge as to Plaintiff and Plaintiff’s  
21 own acts, and information and belief as to all other matters, based upon, inter alia, the investigation  
22 conducted by and through Plaintiff’s attorneys, which included, among other things, a review of  
23 the defendants’ public documents, conference calls and announcements made by defendants,  
24 United States Securities and Exchange Commission (“SEC”) filings, wire and press releases  
25 published by and regarding Netflix, Inc. (“Netflix” or the “Company”), analysts’ reports and  
26 advisories about the Company, and information readily obtainable on the Internet. Plaintiff believes  
27 that substantial evidentiary support will exist for the allegations set forth herein after a reasonable  
28 opportunity for discovery.

1 **NATURE OF THE ACTION**

2 1. This is a federal securities class action on behalf of a class consisting of all persons  
3 and entities other than Defendants who purchased or otherwise acquired the publicly traded  
4 securities of Netflix between April 17, 2019 and July 17, 2019, both dates inclusive (the “Class  
5 Period”). Plaintiff seeks to recover compensable damages caused by Defendants’ violations of the  
6 federal securities laws and to pursue remedies under Sections 10(b) and 20(a) of the Securities  
7 Exchange Act of 1934 (the “Exchange Act”) and Rule 10b-5 promulgated thereunder.  
8

9 **JURISDICTION AND VENUE**

10 2. The claims asserted herein arise under and pursuant to §§10(b) and 20(a) of the  
11 Exchange Act (15 U.S.C. §§78j(b) and 78t(a)) and Rule 10b-5 promulgated thereunder by the SEC  
12 (17 C.F.R. §240.10b-5).

13 3. This Court has jurisdiction over the subject matter of this action under 28 U.S.C.  
14 §1331 and §27 of the Exchange Act.

15 4. Venue is proper in this Judicial District pursuant to §27 of the Exchange Act (15  
16 U.S.C. §78aa) and 28 U.S.C. §1391(b) as Defendants conduct business and the Company is  
17 headquartered in this Judicial District.

18 5. In connection with the acts, conduct and other wrongs alleged in this Complaint,  
19 Defendants, directly or indirectly, used the means and instrumentalities of interstate commerce,  
20 including but not limited to, the United States mail, interstate telephone communications and the  
21 facilities of the national securities exchange.  
22

23 **PARTIES**

24 6. Plaintiff, as set forth in the accompanying Certification, purchased Netflix securities  
25 at artificially inflated prices during the Class Period and was damaged upon the revelation of the  
26 alleged corrective disclosure.

27 7. Defendant Netflix provides Internet entertainment services, primarily streaming  
28 services. The Company is incorporated in Delaware and its principal executive offices are located

1 at 100 Winchester Circle, Los Gatos, CA 95032. Netflix securities are traded on NASDAQ  
2 (“NASDAQ”) under the ticker symbol “NFLX.”

3 8. Defendant Reed Hastings (“Hastings”) has been the Chief Executive Officer  
4 (“CEO”) of Netflix throughout the Class Period.

5 9. Defendant Spencer Neumann (“Neumann”) has been the Chief Financial Officer  
6 (“CFO”) of Netflix throughout the Class Period.

7 10. Defendants Hastings and Neumann are sometimes referred to herein as the  
8 “Individual Defendants.”

9 11. Each of the Individual Defendants:

10 (a) directly participated in the management of the Company;

11 (b) was directly involved in the day-to-day operations of the Company at the highest  
12 levels;

13 (c) was privy to confidential proprietary information concerning the Company and its  
14 business and operations;

15 (d) was directly or indirectly involved in drafting, producing, reviewing and/or  
16 disseminating the false and misleading statements and information alleged herein;

17 (e) was directly or indirectly involved in the oversight or implementation of the  
18 Company’s internal controls;

19 (f) was aware of or recklessly disregarded the fact that the false and misleading  
20 statements were being issued concerning the Company; and/or

21 (g) approved or ratified these statements in violation of the federal securities laws.

22 12. The Company is liable for the acts of the Individual Defendants and its employees  
23 under the doctrine of *respondeat superior* and common law principles of agency because all of the  
24 wrongful acts complained of herein were carried out within the scope of their employment.

25 13. The scienter of the Individual Defendants and other employees and agents of the  
26 Company is similarly imputed to the Company under *respondeat superior* and agency principles.  
27  
28

1 14. The Company and the Individual Defendants are referred to herein, collectively, as  
2 the “Defendants.”

3 **SUBSTANTIVE ALLEGATIONS**

4 **Materially False and Misleading Statements**

5 15. On April 16, 2019, after market hours, Netflix published its letter to shareholders  
6 which reported on the first quarter of 2019. The letter to shareholders included forecasts for the  
7 second quarter of 2019, stating in relevant part:

8  
9 *For Q2’19, we project total paid net adds of 5.0m (-8% year over year), with*  
10 *0.3m in the US and 4.7m for the international segment.* This would put us at  
11 14.6m paid net adds for the first half of 2019, up 7% year over year.

12 (Emphasis added).

13 16. The letter to shareholders also discussed the recent price increases in Netflix  
14 subscriptions, stating in relevant part:

15 *We’re working our way through a series of price increases in the US, Brazil,*  
16 *Mexico and parts of Europe. The response in the US so far is as we expected*  
17 and is tracking similarly to what we saw in Canada following our Q4’18 increase,  
18 where our gross additions are unaffected, and we see some modest short-term  
19 churn effect as members consent to the price change.

20 17. The letter to shareholders also discussed the scheduling of the release of several of  
21 Netflix’s strongest original programming, stating in relevant part:

22 *We’re looking forward to a strong slate of global content in the second half of*  
23 *the year*, including new seasons of some of our biggest series, Stranger Things  
24 (July 4th), 13 Reasons Why, Orange is the New Black, The Crown and La Casa  
25 de Papel (aka Money Heist) as well as big films like Michael Bay’s Six  
26 Underground and Martin Scorsese’s The Irishman, and expect another year of  
27 record annual paid net adds in 2019. We forecast an acceleration in both  
28 streaming ARPU (+2% vs. -2%) and total revenue growth (26% vs. 22%) in Q2  
vs. Q1. Excluding currency, we forecast streaming ARPU and total revenue  
would rise 7% and 32%, respectively in Q2. While there will be some quarter-to-  
quarter lumpiness in operating margins due to the timing of spending, our full  
year 2019 operating margin target of 13% is unchanged, which means that we  
expect operating margin in the second half of the year will be higher than the first  
half.

1 (Emphasis added).

2 18. On April 16, 2019, after market hours, Netflix held an earnings call to discuss the  
3 results for the first quarter of 2019. On this call, Defendant Neumann discussed anticipation  
4 subscription rates in the second quarter of 2019, stating in relevant part:

5 *You can see that we guided to 5 million paid net adds in Q2*, which is similar to  
6 where we were a year ago. *There's definitely some seasonality to our business,*  
7 *which we see in Q2.* You see that again this year. But I'd say, in general, our paid  
8 net adds are very much in line with what we've been planning and targeting for  
9 the year. On a first half of the year basis, you see that 7% year-over-year growth.  
10 *The specific growth in Q2 is more concentrated internationally. That's just, as*  
11 *we talked about last quarter, we're rolling through our price changes in the*  
12 *U.S., so that has some moderation on our net adds. And the good news there is*  
13 *that our -- the growth in our acquisition that we're acquiring are -- it's*  
14 *consistent in terms of our ability to kind of grow our subscribers. There's just*  
15 *some temporary churn that enters the system in the midst of rolling out those*  
16 *price changes.* But that's why you see more of the net adds weighted to our  
17 international segments in Q2 but overall very healthy, going according to plan and  
18 very strong growth for the first half of the year and putting us on track, as we also  
19 mentioned in the letter, for another year of record paid net add growth for the full  
20 year.

21 (Emphasis added).

22 19. Further on this call, the topic of the types of programing Netflix provides and some  
23 of the Company's most successful programs and strategy were discussed, stating in relevant part:

24 Well, we've kept one strict principle around it, which was that these shows had to  
25 be very locally relevant. And to do that, you have to be pretty authentically local.  
26 So what we're trying not to do is try to inauthentically make a global show  
27 because basically that doesn't work for anybody. So the more authentically local  
28 the show is, the better it travels, which we've seen with Kingdom. So fans of K  
drama around the world loved that show, and it resonated incredibly well for us in  
Korea. Similarly, coming up, we have a new season of Rain coming out this  
quarter that is perfectly Swedish. We don't try to make it -- water it down or make  
it travel any better inorganically and have found that the best way to make global  
stories is to make them incredibly, authentically local

29 \* \* \*

30 Sure. I would just say maybe that there's a bunch of historical performance and  
31 modeling that we used to keep an eye on these things. But generally, I would say

1 things are going as expected. And this is one of those relatively infrequent  
 2 moments where as we invest more in the service, more great content, we got  
 3 incredible movies coming like Irishman, Six Underground, improving the product  
 4 experience, we occasionally go back to our subscribers and ask them to contribute  
 a little bit more so that we can fund that next cycle of growth. And everything that  
 we're seeing right now is very consistent with that model.

5 (Emphasis added).

6 20. The statements referenced in ¶¶15-19 above were materially false and/or misleading  
 7 because they misrepresented and failed to disclose the following adverse facts pertaining to the  
 8 Company's business, operational and financial results, which were known to Defendants or  
 9 recklessly disregarded by them. Specifically, Defendants made false and/or misleading statements  
 10 and/or failed to disclose that: (1) Netflix would not be able to gain its expected target number of  
 11 new subscribers in the second quarter of 2019; (2) Netflix would also lose subscribers from the  
 12 United States in the second quarter of 2019; and (3) as a result, Defendants' public statements were  
 13 materially false and misleading at all relevant times.

#### 14 **The Truth Emerges**

15 21. On July 17, 2019, after the market closed, Netflix released a letter to shareholders  
 16 which revealed that Netflix missed its expected target for number of new subscribers, stating in  
 17 relevant part:

18 *Paid membership grew by 2.7m, less than the 5.5m in Q2 a year ago and our*  
 19 *5.0m Forecast.*

20 \* \* \*

21 *Our missed forecast was across all regions, but slightly more so in regions with*  
 22 *price increases.* We don't believe competition was a factor since there wasn't a  
 23 material change in the competitive landscape during Q2, and competitive intensity  
 24 and our penetration is varied across regions (while our over-forecast was in every  
 25 region). Rather, *we think Q2's content slate drove less growth in paid net adds*  
 26 *than we anticipated.* Additionally, Q1 was so large for us (9.6m net adds), there  
 27 may have been more pull-forward effect than we realized. In prior quarters with  
 28 over-forecasts, we've found that the underlying long-term growth was not  
 affected and staying focused on the fundamentals of our business served us well.  
*Q3 has started with Stranger Things season 3, and the first two weeks of Q3 are*  
*strong. In addition to the recently released season 3 of Stranger Things, our*  
*second half content slate includes new seasons of La Casa de Papel (Money*

1 *Heist), The Crown, and the final season of the iconic Orange is the New Black*  
2 *as well as big films like The Irishman from Martin Scorsese and action movie 6*  
3 *Underground (directed by Michael Bay and starring Ryan Reynolds).*

4 (Emphasis added).

5 22. The letter to shareholders revealed that Netflix lost 126,000 subscribers in the United  
6 States during the second quarter of 2019.

7 23. Also on July 17, 2019, Netflix held an earnings call to discuss the second quarter of  
8 2019 results. On the call Defendant Neumann discussed the reasons for the missed subscription  
9 target, stating in relevant part:

10 I mean generally when we looked at the -- the slowdown in subscriber growth was  
11 across all of our regions. So you talk about our kind of top of funnel or gross  
12 adds, we saw that slowdown across the board, which indicates to us some level of  
13 seasonality and kind of the overall, as we say, *the kind of timing of the content*  
14 *slate*. And also, frankly, maybe a little bit more pull forward of our subscriber  
15 growth from Q2 to Q1 because we had such a strong Q1 with 9.7 million paid net  
16 adds. *But we also did see in regions where we increased prices, we did see some*  
17 *elevated churn rates and lower retentions. So it was a combination of those 2*  
18 *things. We think the primary story was around seasonality and timing and*  
19 *nature of our content slate, but pricing played a factor.*

20 (Emphasis added).

21 24. On this news, shares of Netflix plummeted \$47.34 per share, or over 13%, from over  
22 the next two trading days to close at \$315.10 per share on July 19, 2019, damaging investors.

23 25. As a result of Defendants' wrongful acts and omissions, and the precipitous decline  
24 in the market value of the Company's securities, Plaintiff and other Class members have suffered  
25 significant losses and damages.

26 **PLAINTIFF'S CLASS ACTION ALLEGATIONS**

27 26. Plaintiff brings this action as a class action pursuant to Federal Rule of Civil  
28 Procedure 23(a) and (b)(3) on behalf of a Class, consisting of all those who purchased or otherwise  
acquired the publicly traded securities of Netflix during the Class Period (the "Class"); and were  
damaged upon the revelation of the alleged corrective disclosures. Excluded from the Class are  
Defendants herein, the officers and directors of the Company, at all relevant times, members of their



1 immediate families and their legal representatives, heirs, successors or assigns and any entity in  
2 which Defendants have or had a controlling interest.

3 27. The members of the Class are so numerous that joinder of all members is  
4 impracticable. Throughout the Class Period, Netflix securities were actively traded on NASDAQ.  
5 While the exact number of Class members is unknown to Plaintiff at this time and can be  
6 ascertained only through appropriate discovery, Plaintiff believes that there are hundreds or  
7 thousands of members in the proposed Class. Record owners and other members of the Class may  
8 be identified from records maintained by the Company or its transfer agent and may be notified of  
9 the pendency of this action by mail, using the form of notice similar to that customarily used in  
10 securities class actions.

11 28. Plaintiff's claims are typical of the claims of the members of the Class as all  
12 members of the Class are similarly affected by Defendants' wrongful conduct in violation of federal  
13 law that is complained of herein.

14 29. Plaintiff will fairly and adequately protect the interests of the members of the Class  
15 and has retained counsel competent and experienced in class and securities litigation. Plaintiff has  
16 no interests antagonistic to or in conflict with those of the Class.

17 30. Common questions of law and fact exist as to all members of the Class and  
18 predominate over any questions solely affecting individual members of the Class. Among the  
19 questions of law and fact common to the Class are:

- 20 • whether the federal securities laws were violated by Defendants' acts as alleged  
21 herein;
- 22 • whether statements made by Defendants to the investing public during the Class  
23 Period misrepresented material facts about the financial condition, business,  
24 operations, and management of the Company;
- 25 • whether Defendants' public statements to the investing public during the Class  
26 Period omitted material facts necessary to make the statements made, in light of the  
27 circumstances under which they were made, not misleading;



- 1 • whether the Individual Defendants caused the Company to issue false and misleading
- 2 SEC filings and public statements during the Class Period;
- 3 • whether Defendants acted knowingly or recklessly in issuing false and misleading
- 4 SEC filings and public statements during the Class Period;
- 5 • whether the prices of Netflix securities during the Class Period were artificially
- 6 inflated because of the Defendants' conduct complained of herein; and
- 7 • whether the members of the Class have sustained damages and, if so, what is the
- 8 proper measure of damages.

9 31. A class action is superior to all other available methods for the fair and efficient  
10 adjudication of this controversy since joinder of all members is impracticable. Furthermore, as the  
11 damages suffered by individual Class members may be relatively small, the expense and burden of  
12 individual litigation make it impossible for members of the Class to individually redress the wrongs  
13 done to them. There will be no difficulty in the management of this action as a class action.

14 32. Plaintiff will rely, in part, upon the presumption of reliance established by the fraud-  
15 on-the-market doctrine in that:

- 16 • Defendants made public misrepresentations or failed to disclose material facts during
- 17 the Class Period;
- 18 • the omissions and misrepresentations were material;
- 19 • Netflix securities are traded in efficient markets;
- 20 • the Company's securities were liquid and traded with moderate to heavy volume
- 21 during the Class Period;
- 22 • the Company traded on NASDAQ, and was covered by multiple analysts;
- 23 • the misrepresentations and omissions alleged would tend to induce a reasonable
- 24 investor to misjudge the value of the Company's securities; and
- 25 • Plaintiff and members of the Class purchased and/or sold Netflix securities between
- 26 the time the Defendants failed to disclose or misrepresented material facts and the
- 27 time the true facts were disclosed, without knowledge of the omitted or
- 28 misrepresented facts.



1           39.     The Company and the Individual Defendants acted with scienter in that they knew  
2 that the public documents and statements issued or disseminated in the name of the Company were  
3 materially false and misleading; knew that such statements or documents would be issued or  
4 disseminated to the investing public; and knowingly and substantially participated, or acquiesced in  
5 the issuance or dissemination of such statements or documents as primary violations of the  
6 securities laws. These defendants by virtue of their receipt of information reflecting the true facts of  
7 the Company, their control over, and/or receipt and/or modification of the Company's allegedly  
8 materially misleading statements, and/or their associations with the Company which made them  
9 privy to confidential proprietary information concerning the Company, participated in the  
10 fraudulent scheme alleged herein.

11           40.     Individual Defendants, who are the senior officers and/or directors of the Company,  
12 had actual knowledge of the material omissions and/or the falsity of the material statements set forth  
13 above, and intended to deceive Plaintiff and the other members of the Class, or, in the alternative,  
14 acted with reckless disregard for the truth when they failed to ascertain and disclose the true facts in  
15 the statements made by them or other personnel of the Company to members of the investing  
16 public, including Plaintiff and the Class.

17           41.     As a result of the foregoing, the market price of Netflix securities was artificially  
18 inflated during the Class Period. In ignorance of the falsity of the Company's and the Individual  
19 Defendants' statements, Plaintiff and the other members of the Class relied on the statements  
20 described above and/or the integrity of the market price of Netflix securities during the Class Period  
21 in purchasing Netflix securities at prices that were artificially inflated as a result of the Company's  
22 and the Individual Defendants' false and misleading statements.

23           42.     Had Plaintiff and the other members of the Class been aware that the market price of  
24 Netflix securities had been artificially and falsely inflated by the Company's and the Individual  
25 Defendants' misleading statements and by the material adverse information which the Company's  
26 and the Individual Defendants did not disclose, they would not have purchased Netflix securities at  
27 the artificially inflated prices that they did, or at all.

28

1 43. As a result of the wrongful conduct alleged herein, Plaintiff and other members of  
2 the Class have suffered damages in an amount to be established at trial.

3 44. By reason of the foregoing, the Company and the Individual Defendants have  
4 violated Section 10(b) of the 1934 Act and Rule 10b-5 promulgated thereunder and are liable to the  
5 Plaintiff and the other members of the Class for substantial damages which they suffered in  
6 connection with their purchases of Netflix securities during the Class Period.

7 **COUNT II**

8 **Violation of Section 20(a) of The Exchange Act**  
9 **Against The Individual Defendants**

10 45. Plaintiff repeats and realleges each and every allegation contained in the foregoing  
11 paragraphs as if fully set forth herein.

12 46. During the Class Period, the Individual Defendants participated in the operation and  
13 management of the Company, and conducted and participated, directly and indirectly, in the  
14 conduct of the Company's business affairs. Because of their senior positions, they knew the adverse  
15 non-public information regarding the Company's business practices.

16 47. As officers and/or directors of a publicly owned company, the Individual Defendants  
17 had a duty to disseminate accurate and truthful information with respect to the Company's financial  
18 condition and results of operations, and to correct promptly any public statements issued by the  
19 Company which had become materially false or misleading.

20 48. Because of their positions of control and authority as senior officers, the Individual  
21 Defendants were able to, and did, control the contents of the various reports, press releases and  
22 public filings which the Company disseminated in the marketplace during the Class Period.  
23 Throughout the Class Period, the Individual Defendants exercised their power and authority to  
24 cause the Company to engage in the wrongful acts complained of herein. The Individual Defendants  
25 therefore, were "controlling persons" of the Company within the meaning of Section 20(a) of the  
26 Exchange Act. In this capacity, they participated in the unlawful conduct alleged which artificially  
27 inflated the market price of Netflix securities.

28 49. Each of the Individual Defendants, therefore, acted as a controlling person of the  
Company. By reason of their senior management positions and/or being directors of the Company,

1 each of the Individual Defendants had the power to direct the actions of, and exercised the same to  
2 cause, the Company to engage in the unlawful acts and conduct complained of herein. Each of the  
3 Individual Defendants exercised control over the general operations of the Company and possessed  
4 the power to control the specific activities which comprise the primary violations about which  
5 Plaintiff and the other members of the Class complain.

6 50. By reason of the above conduct, the Individual Defendants are liable pursuant to  
7 Section 20(a) of the Exchange Act for the violations committed by the Company.

8 **PRAYER FOR RELIEF**

9 WHEREFORE, Plaintiff demands judgment against Defendants as follows:

10 A. Determining that the instant action may be maintained as a class action under Rule  
11 23 of the Federal Rules of Civil Procedure, and certifying Plaintiff as the Class representative;

12 B. Requiring Defendants to pay damages sustained by Plaintiff and the Class by reason  
13 of the acts and transactions alleged herein;

14 C. Awarding Plaintiff and the other members of the Class prejudgment and post-  
15 judgment interest, as well as their reasonable attorneys' fees, expert fees and other costs; and

16 D. Awarding such other and further relief as this Court may deem just and proper.

17 **DEMAND FOR TRIAL BY JURY**

18 Plaintiff hereby demands a trial by jury.

19  
20 Dated: July 22, 2019

Respectfully submitted,

21 **THE ROSEN LAW FIRM, P.A.**

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